

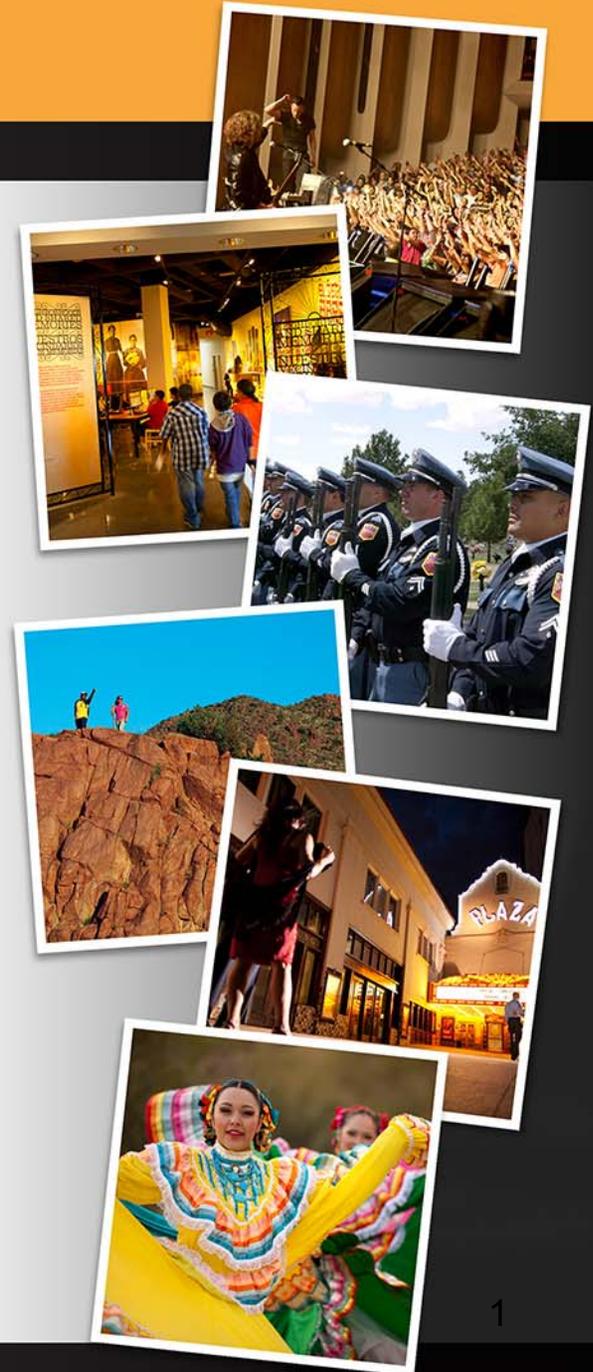


SERVICE SOLUTIONS SUCCESS

City of El Paso

FY2015 City Manager's Proposed Budget

Information Technology Services





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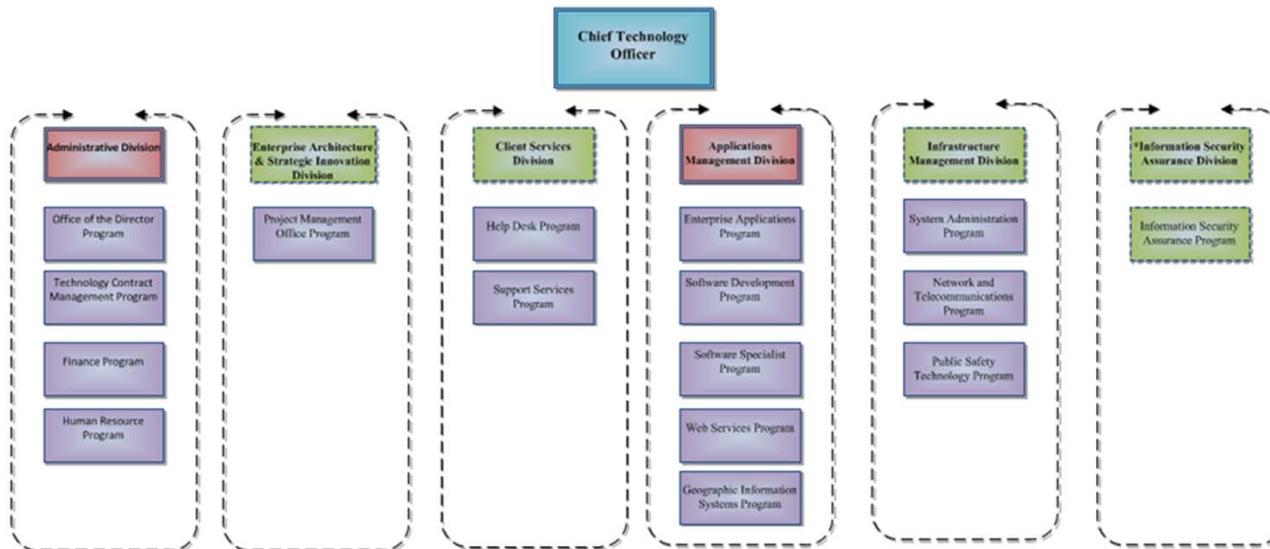
Mission Statement

The mission of the Department of Information Technology Services (“DoITS”) is to provide innovation and technology implementation management and support services to all City departments so they can transform the service experience for our community.





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Strategic Alignment

Council Strategic Priority Technology

Council Goal

We will leverage and expand the use of current and new technology to reduce inefficiencies and improve communications.

As Evidenced By

- Chamber of Commerce, 2013 BizTech Rockstar Award
 - Regional P25 radio project acceptance
- Citizen focus Wi-Fi expansion, GIS data, and Website redesign
- Enhanced connectivity NERCC, Libraries, Sun Metro, Animal Shelter
 - Service Desk incident management system and mobile app
 - City Development and Electronic Document Review (EDR)
 - Achieved reduced ERP annual licensing commitments



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FY 2015 Priorities / Initiatives

- **Ongoing City-wide network upgrades and VoIP deployment**
- **Optimization of PeopleSoft ERP**
- **Realign and finalize DoITS Departmental Strategic Plan**
- **Establishing and maintaining IT Governance policies & procedures**



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FY 2015 Strategic Results

Customer Service & Results

- Continue enhancing connectivity and network infrastructure upgrades

Technology Leadership

- Establish IT Governance policies and procedures integrated with long term strategic roadmap

Technology Management

- Efficiently plan technological solutions, engaging stakeholders focused on achieving improved Key Performance Indicators (KPI)



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Service Impacts

- **Positive service impact, leased line target reduction of approximately \$669,919**
- **Reduction of \$740,000 PC Refresh**
- **Strategic realignment of resources, adhering to fiscal year attrition**



FY 2015 Proposed General Fund Revenue

REVENUE BY SOURCE	FY 11	FY 12	FY 13	FY 14	FY14	FY 15	FY 15 Proposed Over/(Under) FY 14 Adjusted	
	ACTUAL	ACTUAL	ACTUAL	ADOPTED	ADJUSTED 05/31/14	PROPOSED	Amount	Percent
Non-Operating Revenues	780	888	432	1,504,514	1,504,514	1,509,650	5,136	0.34%
Transfers In	0	0	0	1,201,800	1,201,800	0	(1,201,800)	-100.00%
TOTAL REVENUES	780	888	432	2,706,314	2,706,314	1,509,650	(1,196,664)	-44.22%

- No salaries charged back (capitalized) to projects in FY15

Enterprise funds will reimburse the General Fund \$1,509,650 for their share of IT Technology improvements. The amount necessary to pay for the remainder of IT's operating budget comes from other General Fund revenues.



FY 2015 Proposed Non-General Fund Revenue

REVENUE BY SOURCE	FY 11 ACTUAL	FY 12 ACTUAL	FY 13 ACTUAL	FY 14 ADOPTED	FY 14	FY 15 PROPOSED	FY 15 Proposed Over/(Under) FY 14 Adjusted	
					ADJUSTED 05/31/2014		Amount	Percent
Franchises	466,568	823,063	0	0	0	0	0	0.00%
Non-Operating Revenues	20	0	7,859	0	0	0	0	0.00%
Intergovernmental Revenues	0	1,708,802	0	0	0	0	0	0.00%
Transfers In	0	0	20,063,362	740,000	740,000	0	(740,000)	-100.00%
TOTAL REVENUES	466,588	2,531,865	20,071,221	740,000	740,000	0	(740,000)	-100.00%

- Reduction of PC Refresh in FY15



FY 2015 Proposed Revenue

<u>REVENUE</u>	<u>FY 15 PROPOSED</u>
General Fund:	0
Reimbursements from Enterprise Funds	1,509,650
Other General Fund Revenues	10,998,106
Non-General Fund Revenue – Environmental Fee	<u>145,000</u>
TOTAL ALL FUNDS REVENUES	<u><u>12,652,756</u></u>



FY 2015 Proposed All Funds Expenditures by Category

<i>Budget Summary</i>	FY 11 Actual	FY 12 Actual	FY 13 Actual	FY14 Adopted	FY14 Adjusted 05/31/14	FY 15 Proposed Over/(Under) FY 14 Adjusted		
						FY15 Proposed	FY 15 Proposed Amount	Percent
Personal Services	3,083,908	3,385,911	5,809,007	5,664,475	5,328,619	6,836,740	1,508,121	28.30%
Contractual Services	5,228,251	4,754,575	5,606,807	2,497,419	2,492,731	2,573,368	80,637	3.23%
Materials/Supplies	164,893	216,359	109,257	241,070	204,582	232,398	27,816	13.60%
Operating Expenditures	1,701,103	2,011,716	2,553,091	2,454,670	2,453,757	3,010,250	556,493	22.68%
Internal Transfers	0	12,275	1,800	0	0	0	0	0.00%
Capital Outlay	2,558,269	317,578	14,535,685	740,000	740,000	0	(740,000)	-100.00%
Total Expenditures	12,736,423	10,698,414	28,615,648	11,597,634	11,219,689	12,652,756	1,433,067	12.77%

- Increase of \$1.4m includes fully funded positions, investments in technology and resources, and QoL



FY 2015 Proposed General Fund Expenditures

EXPENDITURES BY CATEGORY	FY 11	FY 12	FY 13	FY 14 ADJUSTED	FY 14 05/31/14	FY 15	FY 15 Proposed Over/(Under) FY 14 Adjusted	
	ACTUAL	ACTUAL	ACTUAL	ADOPTED	PROPOSED	Amount	Percent	
Personal Services	3,002,742	3,385,911	5,790,237	5,664,475	5,328,619	6,836,740	1,508,121	28.30%
Contractual Services	5,228,251	4,745,928	5,606,807	2,497,419	2,492,731	2,428,368	(64,364)	-2.58%
Materials and Supplies	131,054	150,690	109,422	241,070	204,582	232,398	27,816	13.60%
Operating Expenditures	1,701,103	2,011,716	2,553,091	2,454,670	2,453,757	3,010,250	556,493	22.68%
Capital Outlay	0	0	201,307	0	0	0	0	0.00%
TOTAL GENERAL FUND EXPENDITURES	10,063,149	10,294,245	14,260,864	10,857,634	10,479,689	12,507,756	2,028,067	19.35%
<i>Non-General Fund - (Environmental Fee) Contractual Services</i>						145,000		
TOTAL FY 15 Proposed Expenditures						12,652,756		



FY 2015 Proposed Non-General Fund Expenditures

EXPENDITURES BY CATEGORY	FY 11 ACTUAL	FY 12 ACTUAL	FY 13 ACTUAL	FY 14 ADOPTED	FY14	FY 15 PROPOSED	FY 15 Proposed Over/(Under)	
					ADJUSTED 05/31/14		FY 14 Adjusted Amount	Percent
Personal Services	81,166	0	18,770	0	0	0	0	0.00%
Contractual Services	0	8,647	0	0	0	145,000	145,000	100.00%
Materials and Supplies	33,839	65,669	(165)	0	0	0	0	0.00%
Other Uses	0	12,275	1,800	0	0	0	0	0.00%
Capital Outlay	2,558,269	317,578	14,334,378	740,000	740,000	0	(740,000)	-100.00%
TOTAL EXPENDITURES	2,673,275	404,169	14,354,783	740,000	740,000	145,000	(595,000)	-80.41%

- Accela Environmental Fee (offset)
- Reduction of PC Refresh for FY15



FY 2015 FTE Comparison

	FY 2014 Adopted	FY 2015 Proposed	Variance	
General Fund	95.75	96.75	1.00	1.04%
Non-General Fund	2.00	1.00	(1.00)	-50.00%
Total	97.75	97.75	0.00	0.00%



Vacancies

	General Fund	Non-General Fund	Total
Total Positions	96.75	1.00	97.75
# FTE's Vacant	3.00	0.00	3.00
# FTE's Filled	93.75	1.00	94.75
Salary Savings (Attrition)	\$210,000	\$0	\$210,000



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Questions?



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FY 2015 Proposed All Funds by Division

Division	FY11 Actual	FY12 Actual	FY13 Actual	FY14 Adopted	FY14 Adjusted 05/31/14	FY15 Proposed	FY2015 Proposed Over/(Under) FY2014	
							Adjusted Amount	Percent
Administrative	0	0	0	5,505,696	5,439,355	6,087,012	647,657	11.91%
Application Management	0	0	0	1,854,802	1,657,837	2,200,561	542,724	32.74%
Client Services	0	0	0	1,187,521	1,187,524	1,407,567	220,043	18.53%
Information Security Assurance	0	0	0	4,650	4,650	88,335	83,685	1799.68%
Information Services	6,249,879	5,988,698	24,383,361	740,000	740,000	0	(740,000)	-100.00%
Information Services Projects	2,505,793	16,796	0	0	0	145,000	145,000	100.00%
Infrastructure Management	0	0	0	1,660,370	1,546,308	2,025,765	479,457	31.01%
Strategic Innovation & Enterprise Architecture	0	0	0	644,594	644,015	698,516	54,501	8.46%
Information Technology Administration	599,558	744,431	3,510,242	0	0	0	0	0.00%
Telecommunications	3,261,365	3,559,076	387,439	0	0	0	0	0.00%
Geographic Information Systems	0	267,708	323,506	0	0	0	0	0.00%
Media Production	119,828	121,541	11,265	0	0	0	0	0.00%
Communications Administration	0	165	(165)	0	0	0	0	0.00%
All Funds Total	12,736,423	10,698,414	28,615,648	11,597,634	11,219,689	12,652,756	1,433,067	12.77%