DATE: January 14, 2015	
TO: City Clerk	
FROM: Representative Carl L. Robinson	
ADDRESS: 300 N. Campbell Street	TELEPHONE (915) 212-1016
Please place the following item on the (Check one):	CONSENT XXX REGULAR
Agenda for the Council Meeting of January 20, 20	yce Palmer to the Civil Service Commission by Representative Carl L.
Item should read as follows: Re-Appointment of Joy SPECIAL INSTRUCTIONS:	yee I aimer to the Civil Service Commission by Representative Carl D.
BOARD COMMITTEE/COMMISS	SION APPOINTMENT/REAPPOINTMENT FORM
NAME OF BOARD/COMMITTEE/COMMISSION:	Civil Service Commission
NOMINATED BY: Representative Carl L. Robinson	
NAME OF APPOINTEE Joyce A. Palmer	
	(Please verify correct spelling of name)
E-MAIL ADDRESS:	
BUSINESS ADDRESS:	DIJONE.
	ZIP: PHONE:
HOME ADDRESS:	DYYONTE
CITY: El Paso ST: TX Z	ZIP: PHONE:
DOES THE PROPOSED APPOINTEE HAVE A R	ELATIVE WORKING FOR THE CITY? YES: NO X
IF SO, PLEASE PROVIDE HIS OR HER NAME, CAPPOINTEE:	CITY POSITION AND RELATIONSHIP TO THE PROPOSED
WHO WAS THE LAST PERSON TO HAVE HELD T	THIS POSITION BEFORE IT BECAME VACANT?
NAME OF INCUMBENT:	Joyce Palmer
EXPIRATION DATE OF INCUMBENT:	01/31/2015
REASON PERSON IS NO LONGER IN OFFICE (CF	IECK ONE): TERM EXPIRED: X  RESIGNED  REMOVED
DATE OF APPOINTMENT:	01/20/2015
TERM BEGINS ON:	02/01/2015
EXPIRATION DATE OF NEW APPOINTEE:	01/31/2018
PLEASE CHECK ONE OF THE FOLLOWING:	1 <sup>st</sup> TERM: X
	2 <sup>nd</sup> TERM:
	UNEXPIRED TERM:

# My Resume

#### JOYCE A. PALMER

#### **Professional Profile**

- Health Care Management, BS Degree, 1986
- Public speaking and teaching in public schools
- Working knowledge of federal, state & private healthcare systems
- Member and Chair, El Paso CDBG Steering Committee, City of El Paso
- 30 years of medical education experience
- Organizational and Grant Management experience
- Continuing Education Management experience

### Professional Accomplishments

# Director, Hispanic Center of Excellence Grant and Educational Outreach, Texas Tech University, El Paso, Texas

- Managed a \$2.5 million federal grant to promote medical school and community undergraduate education
- Interface with public and private school systems in El Paso and Texas Tech University Health Sciences.
- Conducted classes for middle and high schools in the region on "High Achievement and Personal Goals"
- Coordinated program for selected prospective medical students to gain patient exposure in the University
   Medical Center by assigning them to individual faculty who acted as mentors.
- Retired in August 2009

# Director, Office for Continuing Medical Education, Del Sol Medical Center, El Paso, Texas

• Assumed directorship when CME Program was placed on probation for inadequate programming and documentation. Within 18 months, my staff and I were able to bring the program back to full accreditation providing approximately 60 CME credit hours for physicians. The program continued to grow under my leadership until I resigned to care for a family member.

# Director, Medical Education Office, William Beaumont Army Medical Center, El Paso, Texas

- Administratively managed internships, residencies and fellowships (at the peak of army training) a total
  of 14 programs and 145 physicians in training. All programs were fully accredited by the ACGME.
- Instrumental in initiation of the first amalgamated specialty training program (Orthopedic Surgery) between Texas Tech Health Sciences Center and WBAMC in 1992.
- Worked with the VA to structure a training program in Internal Medicine where the VA selected and sponsored residents who were a part of the WBAMC Internal Medicine Program.
- Managed the regional CME program for physicians.

## Work History

Member, Community Development Block Grant Program	City of El Paso	June 2010 May 2013 (Chair since June 2012)
Director, Hispanic Center of	Texas Tech Health Sciences Center,	April 2002 – August 2009
Excellence	El Paso Campus	Retired
Director, Continuing Medical Education for Tenet System	Del Sol Medical Center, El Paso	July 1996 – May 2000
Director, Graduate Medical	William Beaumont Army Medical Center	July 1974 – April 1994
Education	El Paso, TX	Retired (34 yrs of service)