



Accela Maintenance and Support Agreement Renewal

**Goal 5 - Promote Transparent and Consistent
Communication Among All Members of the Community**

**Strategic Goal 6 – Set the Standard for Sound Governance
and Fiscal Management**





Accela Maintenance and Support Agreement Renewal

Council Agenda Item 24.1

Didem Mize, Enterprise Applications Division Manager

April 16 , 2019





Chronology Slide

Prior Council Approval

- **March 25, 2008**, Council approved and authorized to issue a purchase order to Accela Inc. to upgrade and enhance Accela software for 10 years, total of \$3,583,617.00.
- **Feb 1, 2018, Item 20.1** Council approved and authorized to issue a purchase order to Accela Inc. for a one year Accela Maintenance and Support Agreement Extension, total of \$491,826.62.



Investment Overview

- **Accela Enterprise System used by Environmental Services, Health Dept, and P&I**
- **Services Provided:**
 - Inspections requests and workflows through mobile apps
 - Tracking the garbage and recycle bins and ensure the code compliance
 - Citizen Collection Sites Operations
 - Food Establishment Inspections
 - Permit and Licensing



Investment Overview

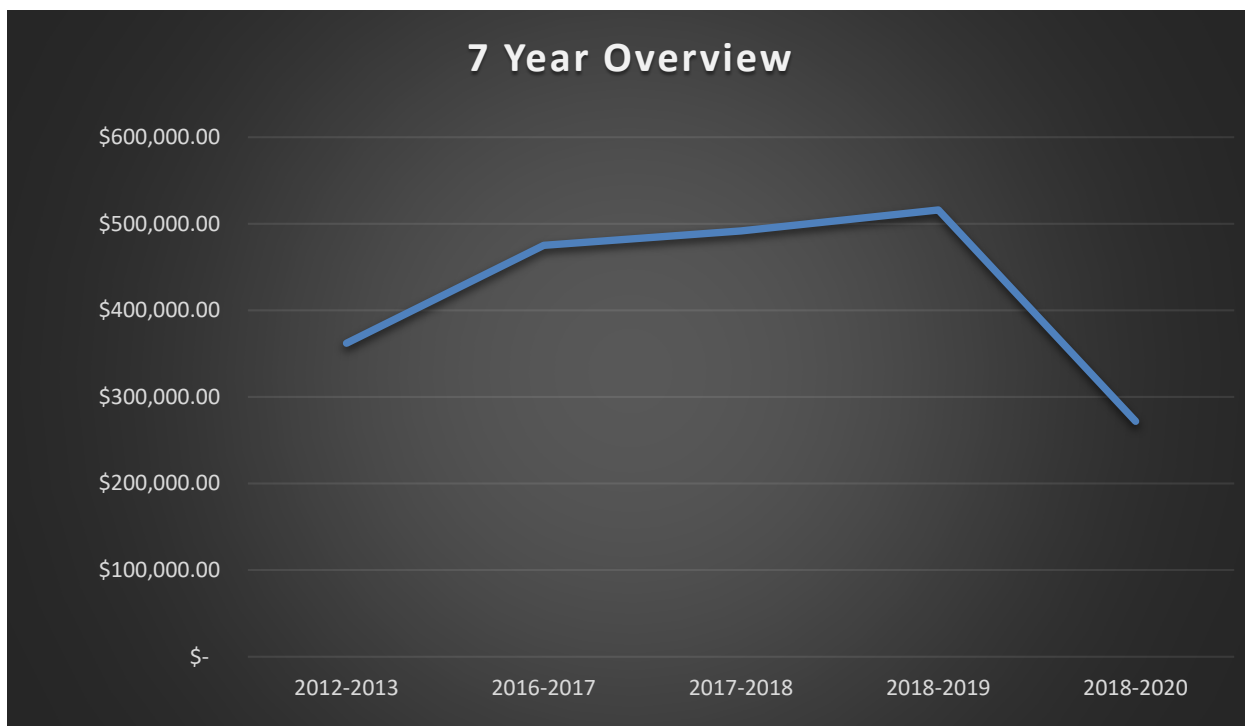
- Maintenance and Support Agreement for Accela Enterprise System
- Optimizing of Resources by:
 - Market Analysis
 - Meetings with Software Vendors
 - Renegotiated to FY13 Pricing and Future Increases Based On Consumer Price Index (CPI)



Resource Optimization

7 Year Overview

FY12	\$362,523.00
FY18	\$491,826.62
FY19	\$362,523.00



29%
Cost Avoidance



Funding and Investment

FY18 Cost:	\$491,826.82
Funding Source:	GF – IT Schedule E

Renewal Agreement Cost:	
FY19	\$362,523.00



Council Action Requested

- **Item 24.1** That the Purchasing Director be authorized to issue sole sourced purchase order(s) to Accela Inc. in the amount of **\$362,523.00.**



Questions?