



*The  
El Paso County 9-1-1 District  
Proposed Budget  
for  
FY 2011*

*El Paso*

# District Mission

The District helps to provide our community with the critical technology—equipment, connectivity, software, maintenance and support—used by Public Safety entities to receive the 9-1-1 call and dispatch first responders



# *The El Paso County 9-1-1 District*

- Was created by voter action in 1987 and operates under the Texas Health and Safety Code, Ch. 772.
- Is governed by a Board of Managers who are appointed by the County and Municipal governments they represent
- Is funded by 9-1-1 fees, which must be used to support the system and the response

*The El Paso County 9-1-1 District Budget  
Facilitates...*



## ***... Our Community's 9-1-1 system***

- The phone lines, circuits, databases, services, switches, and desktop phone equipment that allows the 911 call to be delivered to a 911 Operator***
- We support 4 PSAPs, the primary on Kansas and secondary PSAPs, Socorro, Sheriff's backup, City's backup***
- The geographical information systems which are required to route 911 calls and for the various first-responder agencies***
- The phone lines and the database for the emergency notifications system being implemented by the Office of Emergency management***

# *...Our Community's Computer Aided Dispatch System*

Which provides documentation of responder actions

The Software

The Hardware

The Network Systems

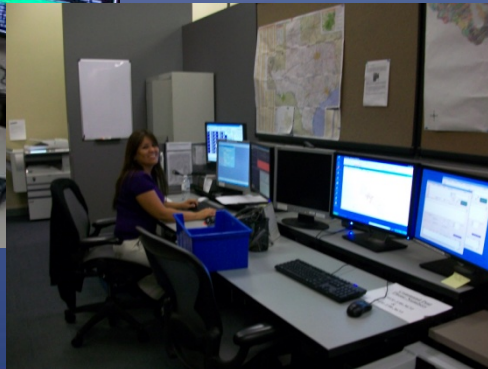
The MCT software



# ...Radio System Components for Dispatching



Radio Consoles  
Radio CEB  
Paging System





## ...A Facility

- Our building houses the 9-1-1 call center and the dispatch center for City of El Paso and County of El Paso Public Safety agencies
- The building houses the Office of Emergency Management and the Border RAC on Trauma
- The building houses the Emergency Operations Center for our Community
- Training classrooms for Telecommunicators

## ...An “Enhance Emergency Communications” Program

- Public Education Materials are provided to the agencies for their programs
- Technology needs are assessed and user-driven projects are funded
- A staff position, project coordinator, is available to help with research and grant writing

# FY2011 Goals

- Management of a Regional Comm Center
- Adding functionality for 3-1-1 to relieve 9-1-1
- Create additional space for OEM/EOC functions
- Assist with Responder Resources, this year the MCT system

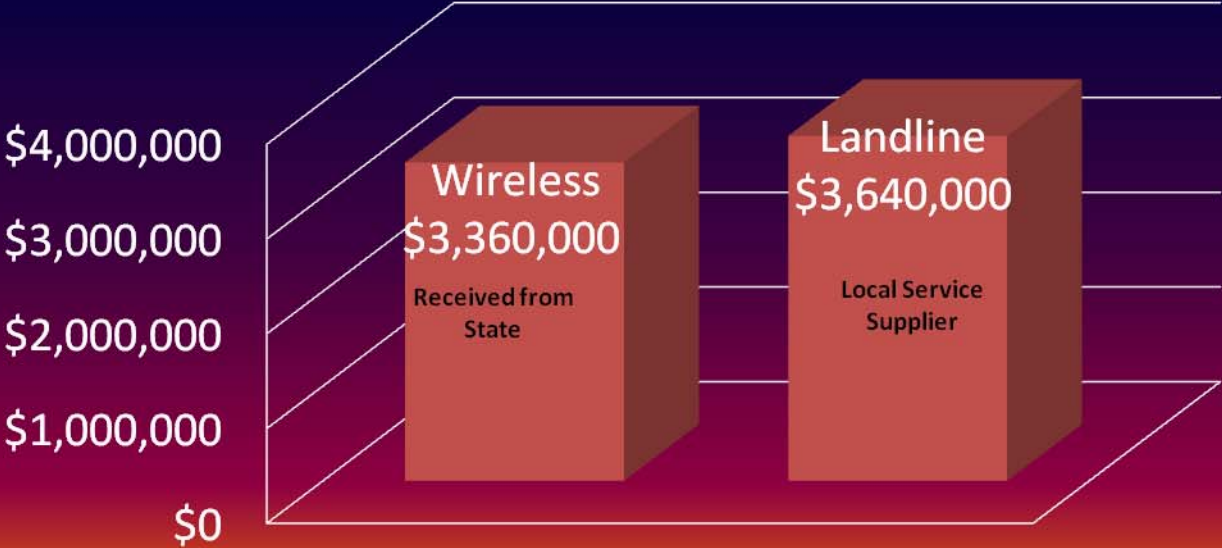
# Service Priorities

- Continue with the CAD implementation, ensure users are comfortable with the new software
- Continue with the implementation of “ProQA” call taking software to improve 9-1-1 service
- Provide training access for area Telecommunicators
- Facilitate MCT access for all responders

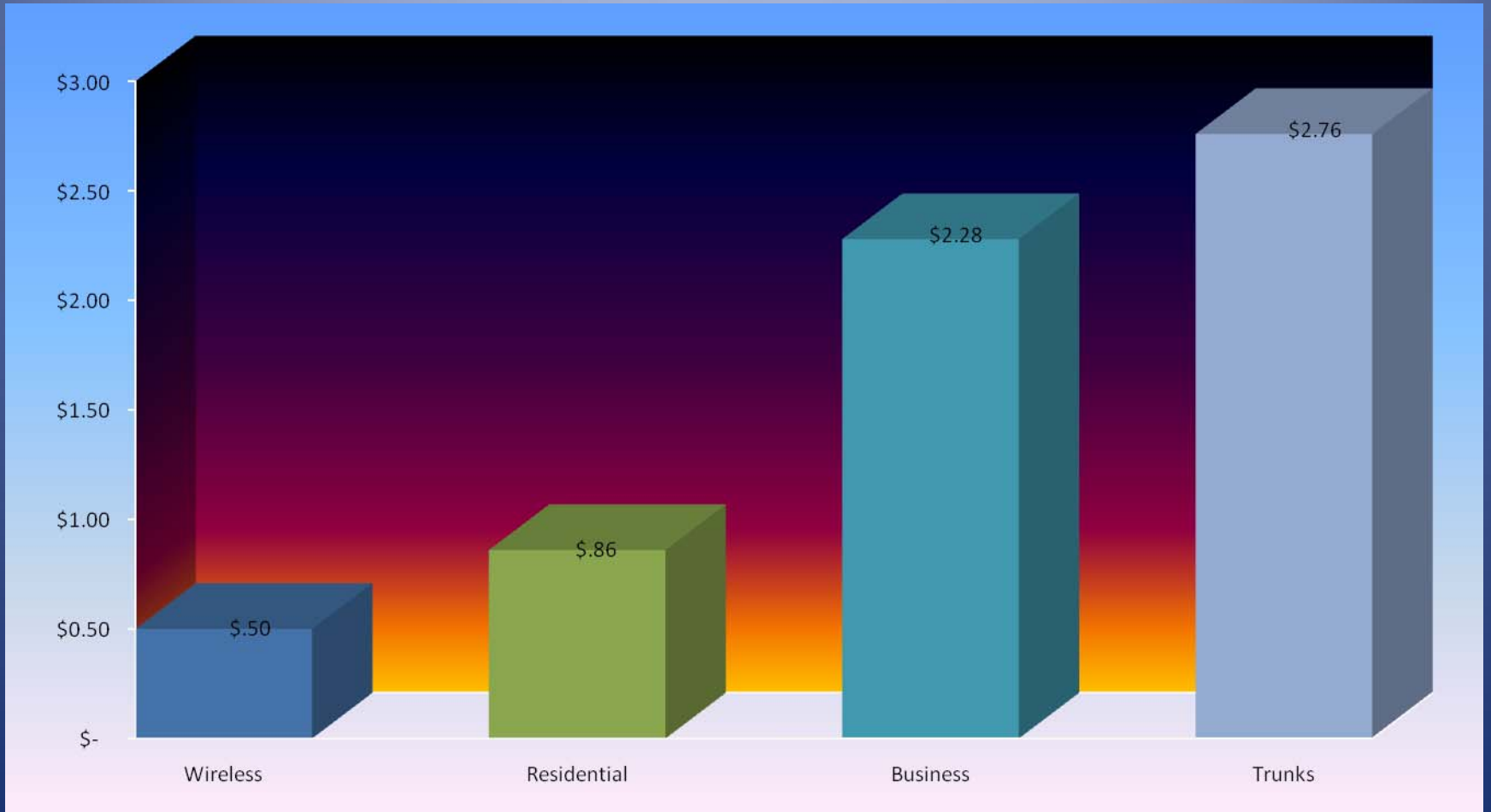


# 9-1-1 Yearly Revenue

## Proposed Revenue FY 2011



# Monthly 9-1-1 Fees



Questions?

