DATE: <u>10/18/2018</u>					
TO: City Clerk					
FROM: Peter Svarzb	pein Representative of Dis	strict 1			
ADDRESS: 8001 N. M.	Iesa E-118	TEI	LEPHONE	915-205-1469	
					R
Agenda for the Council M					
Item should read as follow			. :	provements Advisory	y Committee by
BOARD C	OMMITTEE/COMM	ISSION APPOI	INTMENT	/REAPPOINTME	ENT FORM
NAME OF BOARD/COM	MITTEE/COMMISSION	N: Capital Impro	vements Ad	visory Committee	
NOMINATED BY: Peter Svarzbein DISTRICT: 1					
NAME OF APPOINTEE	Victor P Vidal				
E-MAIL ADDRESS:		(Please verify correct	spelling of name)		
BUSINESS ADDRESS:					
CITY:					
HOME ADDRESS:					
CITY:	ST:	ZIP:		PHONE:	
DOES THE PROPOSED					YES: NO X
IF SO, PLEASE PROVII APPOINTEE: NO	DE HIS OR HER NAMI	E, CITY POSITIO	ON AND RI	ELATIONSHIP TO	THE PROPOSED
HAS APPOINTEE BEEN PROVIDE NAMES AND N/A		IER CITY BOAR	RDS/COMM	IISSIONS/COMMI	TTEES? IF SO, PLEASE
WHO WAS THE LAST PI NAME OF INCUMBENT:		D THIS POSITION	N BEFORE I John Paul G		ANT?
EXPIRATION DATE OF	<u> </u>	10/28/2017		<u> </u>	
REASON PERSON IS NO	LONGER IN OFFICE (CHECK ONE):	RES	PIRED: X SIGNED	
DATE OF APPOINTMEN	T:	10/30/2018			
TERM BEGINS ON:		10/29/2017	7		
EXPIRATION DATE OF	F NEW APPOINTEE:	10/28/202	20	_	
PLEASE CHECK ONE OI	F THE FOLLOWING:		1 st TERM:	X	
			2 nd TERM:		
		UNEXPIR	RED TERM:		

VICTOR P VIDAL

Experience in the training and development area, targeted interviewing process, hiring/termination, and training of staff, salary administration, rewarding and counseling staff. Experience in Hotel Front Office operations with understanding of maximizing room revenue and occupancy. Bilingual

Citigroup Inc.

April 2000 – July 2014

Recovery Senior Supervisor

Manage day to day operations of the call center area to ensure smooth work flow and to achieve predetermined goals. **Lead, Coach and Motivate** a team of representatives in a manner that ensures high quality customer care focused on building and retaining valuable customer relationships. This included efficient allocation of resources, goal setting, forecasting and flexibility to manage change. Accurately assess strengths and development needs of staff through timely and specific feedback and performance appraisals. Provide challenging goals, assignments and opportunities for further development.

<u>Business Compliance Senior Trainer</u> Provide creative effective classroom/group instruction coupled with facilitation of seminars, workshops in New Employee Orientation, Product/Service Process, System Knowledge, Job Skills and Self-Development identifying resources available to address concerns. Provide written summaries to Senior Management.

Collections Unit Supervisor

Managed and supervised the day to day collection activities of 10-15 collection representatives working accounts that were 30-119 contractually delinquent ensuring that collection procedures are carried out according to established policies and legal requirements

Other Organizations:

Chase Bank – Personal Banker Residence Inns – Assistant General Manager Marriott Hotels – Front Office Supervisor

Computer Skills: Type 45-50 wpm, Microsoft Office, Ten key calculations by touch. Bilingual (Spanish)