

**CITY OF EL PASO, TEXAS  
AGENDA ITEM  
DEPARTMENT HEAD'S SUMMARY FORM**

**DEPARTMENT:** Information Technology Services

**AGENDA DATE:** December 11, 2018

**PUBLIC HEARING DATE:** N/A

**CONTACT PERSON NAME**

**AND PHONE NUMBER:** Enrique Martinez Jr. – Director, Information Technology Services  
(915) 212-1400

**DISTRICT(S) AFFECTED:** All Districts

**STRATEGIC GOAL:** Goal 5 – Promote Transparent and Consistent Communication Amongst All Members of the Community

**SUBGOAL:** 5.2 Leverage and expand the use of current and new technology to reduce inefficiencies and improve communications

**SUBJECT:**

Presentation and discussion of the Department of Information Technology Services management updates. The projects focused on improving services, decreasing costs, and delivering outstanding service.

**BACKGROUND / DISCUSSION:**

Update on Information Technology Services projects and results.

**PRIOR COUNCIL ACTION:**

N/A

**AMOUNT AND SOURCE OF FUNDING:**

N/A

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\*\*\*\*\*REQUIRED AUTHORIZATION\*\*\*\*\*

**DEPARTMENT HEAD:**

 c/o E. Martinez

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Enrique Martinez Jr., Information Technology Services Director