CITY CLERK DEPT.

CITIZENS ADVISORY COMMITTEE (CAC) 7014 NOV 13 PH 2: 0 of THE MASS TRANSIT DEPARTMENT BOARD (MTDB)

10151 Montana Avenue, El Paso, Texas 79925-1515

For Directions Call: (915) 212-3315

AGENDA & NOTICE OF MEETING Tuesday, November 18, 2014

A Citizens Advisory Committee Meeting will be held on Tuesday, November 18, 2014 at 2:00 PM in the Sun Metro Training Room at the above address.

- 1. Call to Order
- 2. Public Comment
- 3. Update on CAC appointments by Mass Transit Board on November 11, 2014
- 4. Approval of the Minutes for CAC meeting held on October 21, 2014
- 5. Update on repairs to PA system for announcements to reflect correct bus stops
- 6. Update and discussion on BRIO launch and preliminary ridership data
- 7. Update and discussion on Paratransit Advisory Committee meeting
- 8. Presentation of results for the recent LIFT Customer Satisfaction Survey
- 9. Monthly Report on LIFT Services [MV Transportation] for period ending September 2014, to include the following topics:
 - A. Update on geo-coding for UTEP buildings
 - B. Update on modification of 4th step
 - C. Update on Trapeze maps and IVR (interactive voice response) system
 - D. Update on timeline for Project Amistad to reach their on-time goals
- 10. Director's Report [Sun Metro]
 - A. Monthly Customer Service Report for Fixed Route
 - B. Monthly Ridership and Operations Report for Fixed Route
- 11. Opportunity for Committee members to request a staff report on items of interest over which the Board has authority - Discussion of items announced at this meeting will take place during the next regularly scheduled meeting [CAC]

NOTICE TO THE PUBLIC

The Citizen's Advisory Committee may retire into Executive Session pursuant to Section 3.5A of the El Paso City Charter and the Texas Government Code, Sections 551.071 - 551.088 to discuss any of the following: (The items listed below are matters of the sort routinely discussed in Executive Session, but the Committee may move to Executive Session any of the items on this agenda, consistent with the terms of the Open Meetings Act.)

Section 551.071

CONSULTATION WITH ATTORNEY

Section 551.072

DELIBERATION REGARDING REAL PROPERTY

Section 551.073 Section 551.074 DELIBERATION REGARDING PROSPECTIVE GIFTS

PERSONNEL MATTERS

Section 551.076

DELIBERATION REGARDING SECURITY DEVICES

NOTES: Public comments may be taken by the Chair following each discussion item but will be limited to three minutes from each member of the public desiring to offer comments. Agenda Items placed by members of the Public will be subject to the same restrictions unless overruled by a majority vote of the Committee on a case-by-case basis.

Sign Language interpreters will be provided for this meeting upon request. Request must be made to the Mass Transit Department (915)212-3301 at a minimum of 24 hours prior to the date and time of the meeting.

Copies of this Notice/Agenda will be provided in Braille, large print, or audiotape upon request. Request must be made to the Mass Transit Department at a minimum of 48 hours prior to the date and time of the meeting.