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CITIZENS ADVISORY COMMITTEE (CAC) OF THE MASS TRANSIT DEPARTMENT BOARD (MTDB)

7619 Lockheed Drive, El Paso, Texas 79925 For Directions Call: (915) 534-5800

AGENDA & NOTICE OF MEETING Tuesday, May 20, 2014

A Citizens Advisory Committee Meeting will be held on Tuesday, May 20, 2014 at 2:00 PM in the Sun Metro Conference Room at the above address.

- 1. Call to Order
- 2. Public Comment
- 3. Approval of the Minutes for CAC meeting held on April 15, 2014
- 4. Discussion and action on nominations for existing CAC vacancies
- 5. Continuation of items postponed from last month's meeting in lieu of TOC Tour
 - A. Item 8: Discussion and update on Information Display Boards at the Eastside

 Transfer Center
 - B. Item 9: Discussion and update on 533# Complaint Line and how to identify LIFT incidents separate from Fixed Route incidents
- Discussion and action on AMENDED Title VI policies relevant to Federal Transit
 Administration (FTA) guidelines, including plan for public outreach, for recommendation to
 the Mass Transit Department Board in June 2014
- 7. Discussion and update for recommended service to The Fountains Shopping Center
- 8. Discussion and recommendation for service enhancements on Route #14 to extend to Sunland Park Plaza
- Monthly Update on LIFT Services [MV Transportation] for period ending April 2014, to include the following topics:
 - A. Paratransit Advisory Committee meeting
 - B. TTI Review for Paratransit Services
 - C. Accessibility meeting with Deputy City Manager Jane Shang
 - D. Summary of LIFT passenger concerns at last WTEP meeting
 - E. Continuation of items postponed from last month's meeting, to include statistics for current period ending April 2014
 - i) Update on presentation to Mass Transit Board in response to staff directive
 - ii) UTEP service routes
 - iii) Modification of 4th step
 - iv) Trapeze software enhancements
 - v) Purchase and delivery of new buses

- vi) Phone system and list of new phone numbers
- vii) Passenger ride times

CITY CLERK DEPT.

10. Director's Report [Sun Metro]

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- A. Continuation of items postponed from last month's meeting, to include statistics for current period ending April 2014
 - i) Monthly Customer Service Report for Paratransit Services
 - ii) Monthly Customer Service Report for Fixed Route
 - iii) Monthly Ridership and Operations Report
- B. Update on move to TOC facility on Montana and list of new phone numbers
- C. Presentation on the Texas Transit Association's (TTA) Award to Sun Metro as the "Outstanding Metropolitan Transit System of the Year"
- 11. Opportunity for Committee members to request a staff report on items of interest over which the Board has authority Discussion of items announced at this meeting will take place during the next regularly scheduled meeting [CAC]

NOTICE TO THE PUBLIC

The Citizen's Advisory Committee may retire into Executive Session pursuant to Section 3.5A of the El Paso City Charter and the Texas Government Code, Sections 551.071 - 551.088 to discuss any of the following: (The items listed below are matters of the sort routinely discussed in Executive Session, but the Committee may move to Executive Session any of the items on this agenda, consistent with the terms of the Open Meetings Act.)

Section 551.071	CONSULTATION WITH ATTORNEY
Section 551.072	DELIBERATION REGARDING REAL PROPERTY
Section 551.073	DELIBERATION REGARDING PROSPECTIVE GIFTS
Section 551.074	PERSONNEL MATTERS
Section 551.076	DELIBERATION REGARDING SECURITY DEVICES

NOTES: Public comments may be taken by the Chair following each discussion item but will be limited to three minutes from each member of the public desiring to offer comments. Agenda Items placed by members of the Public will be subject to the same restrictions unless overruled by a majority vote of the Committee on a case-by-case basis.

Sign Language interpreters will be provided for this meeting upon request. Request must be made to the Mass Transit Department (915)534-5810 at a minimum of 24 hours prior to the date and time of the meeting.

Copies of this Notice/Agenda will be provided in Braille, large print, or audiotape upon request. Request must be made to the Mass Transit Department at a minimum of 48 hours prior to the date and time of the meeting.