CITIZENS ADVISORY COMMITTEE (CAC) OF THE MASS TRANSIT DEPARTMENT BOARD (MTDB) April 16, 2019

MEETING MINUTES

1.	Call to Order and Roll Call. Meeting was called to order at 2:08 PM. The following Committee		
	Members answered to roll call:	Present	<u>Absent</u>
	MO – Vacant		
	D1 – Vacant		
	D2 – Eden Robles	Р	
	D3 – Jonathan Moran	Р	
	D4 – Rebecca Hernandez		A
	D5 – Vacant		
	D6 – Donald Pearson	Р	
	D7 – Noemi Rojas	Р	
	D8 – Leah Wood		A
	ALT – Mark Steele	Р	
	ALT – Lori Vugteveen	Р	
	ALT – Vacant		

- 2. Public comment. Some passengers do not like the Streetcar quantum system due to it facing the opposite way. Possibility of holding meetings ay library or alternate locations, however these might incur applicable fees.
- **3.** Approval of minutes of last meeting. Motion made by Eden, seconded by Jonathan, and unanimously carried to APPROVE the Minutes for the previous CAC Meeting.
- 4. Update on Streetcar Service. Our Streetcar has been featured on 3 magazines. Headlights Magazine, Mass Transit Magazine, The City- Best of 2018. Ridership has decreased since it first opened in November 2018. Started with 5 cars running, currently there are only 3 cars running the figure 8. Diligently working on Streetcar app. Marketing team aiming to target restaurants, stores and big events.
- 5. Discussion and Update on BRIOS. Alameda route is almost done installing ticket vending machines, then will start on Dyer machines. Dyer route has landscaping being worked on and is set to have service up in the next 2 months. Mission Valley Transfer Center updates scheduled to be done by the end of April and Canopies up and finished by May. Downtown Transfer Center improvements to start at the beginning of April. Eastside Transfer Center updates to start after Downtown Transfer Center updates are completed.
- 6. Presentation on the Texas Transit Association / South West Transit Association Roadeo and Conference held March 2, 2019- March 6, 2019. Oscar covers the event details and presents pictures of attendees, guests, competitors and various events held.
- 7. Monthly Report on Paratransit [LIFT] Services for period ending February 28, 2019. Mr. Alex Arrieta presented numbers for whole month of February 2019. He adds that the LIFT IVR is adding information for the customers letting them know what kind of vehicle will be picking them up.
- 8. Director's Report [Sun Metro].
 - A. Monthly Customer Service Report for Fixed Route. Mr. Myers presented numbers for month of February 2019.
 - **B. Monthly Ridership and Operations Report for Fixed Route**. Mr. Banasiak presented numbers for month February 2019.

- 9. Opportunity for committee members to request a staff report on items of interest over which the Board has authority. Discussion of items announced at this meeting will take place during the next regularly scheduled meeting. Possibility of holding CAC meetings at alternate locations, upcoming possible route adjustments once BRIOS start up. Report on Presidents visit in El Paso.
- **10. Call to Adjourn.** Motion made by Noemi, seconded by Lori, and unanimously carried to adjourn this meeting at 3:17p.m.

Approved by:

<u>lsi Tay Banasiak</u>

Department Head/Board Secretary