

CITIZENS ADVISORY COMMITTEE (CAC)
OF THE MASS TRANSIT DEPARTMENT BOARD (MTDB)
May 15, 2018

MEETING MINUTES

1. **Call to Order and Roll Call.** Meeting was called to order at 2:05PM. The following Committee Members answered to roll call:

	<u>Present</u>	<u>Absent</u>
MO – Leah M. Wood, Chair	P	
D1 – Vacant		
D2 – Rodolfo Parra	P	
D3 – Jonathan Moran		A
D4 – Rebecca Hernandez	P	
D5 – Aziz Afravi		A
D6 – Vacant		
D7 – Noemi Rojas		A
D8 – Vacant		
ALT – Mark C. Steele	P	
ALT – Lori Vugteveen	P	
ALT – Vacant		
2. **Public comment.** Mark talked about the library and museum displays of Streetcar along with info on train day.
3. **Approval of minutes of last meeting.** Motion made, seconded, and unanimously carried to **APPROVE** the Minutes for the previous CAC Meeting.
4. **Update on External and Internal Voice announcements.** No major issues reported to customer service. 0 complaints. April 2018 had 18 ride alongs. (to be removed off Agenda)
5. **Update on unveiling event of the first PCC car.** Presentation by Mr. Jay Banasiak who spoke to routes, timelines and marketing of Streetcar. Unveiling date set to be June 21, 2018.
6. **Update on Northgate Transfer Terminal grand opening.** Oscar speaks to grand opening events and reason behind arch and art piece. Grand opening date planned for May 30, 2018.
7. **Update on Brio Routes:** Frank updates on timelines including far east terminal with parking garage and possible substation at airport for easier passenger access.
8. **Discussion and update on monthly Paratransit Advisory Committee meeting-** No meeting held for month of April 2018 (to be removed off Agenda)
9. **Monthly Report on Paratransit [LIFT] Services for period ending April 30, 2018.** Mr. Alex Arrieta presented numbers for whole month of April 2018.
10. **Director's Report [Sun Metro].**
 - a. **Monthly Customer Service Report for Fixed Route.** Mr. George Myers presented numbers for whole month of April 2018.
 - b. **Monthly Ridership and Operations Report for Fixed Route.** Mr. Jay Banasiak presented numbers for month of 2018.
11. **Opportunity for committee members to request a staff report on items of interest over which the Board has authority. Discussion of items announced at this meeting will take place during the next regularly scheduled meeting.** Requests are made to remove Items 4 and 8 from agenda as standing items.
12. **Call to Adjourn.** Motion made, seconded, and unanimously carried to adjourn this meeting at 3:05p.m.

Approved by:

/s/ Jay Barasiak
Department Head/Board Secretary