

CITIZENS ADVISORY COMMITTEE (CAC)
OF THE MASS TRANSIT DEPARTMENT BOARD (MTDB)
May 21, 2019

MEETING MINUTES

1. **Call to Order and Roll Call.** Meeting was called to order at 2:03 PM. The following Committee Members answered to roll call:

	<u>Present</u>	<u>Absent</u>
MO – Ryan Saenz	P	
D1 – Ernesto Villanueva		A
D2 – Eden Robles	P	
D3 – Jonathan Moran	P	
D4 – Rebecca Hernandez	P	
D5 – Aziz Afravi	P	
D6 – Donald Pearson	P	
D7 – Noemi Rojas	P	
D8 – Leah Wood	P	
ALT – Mark Steele	P	
ALT – Lori Vugteveen	A	
ALT – Vacant		
2. **Public comment.** Are streetcar operation hours to be extended now that it opens at 11am. Streetcar only taking cash payments.
3. **Approval of minutes of last meeting.** Motion made by Leah, seconded by Rebecca, and unanimously carried to **APPROVE** the Minutes for the previous CAC Meeting.
4. **Discussion and Action to appoint Isaac Valencia as an Alternate member #3 of CAC .** Leah makes motion to approve appointment seconded by Rebecca, all in favor. Motion is approved.
5. **Update on Streetcar service.** New operating hours 11am-12am Monday - Wednesday and 11am-3am Thursday - Sunday. Schedule will run through September 2019. New hours to accommodate all downtown summer events. Riding rules on Streetcar remain the same as riding fixed route- no food or drinks. Film Festival August 1-11, 2019 should increase ridership.
6. **Update on route adjustments after Alameda, Montana and Dyer BRIOS start up.** Doing away with route 35 on Dyer and 61 on Alameda, route 62 will be shortened. Route 3 and 42 to reduce service times. With BRIOS running, there will be reduction in amount of buses running. Alameda and Dyer BRIOS to be up and running by July 2019.
7. **Update on President Trump's visit.** transported a grand total of 2,646 people. 1,367 from Downtown TC, 293 from Northgate TC, 986 from Eastside TC. Labor: 33 transit operators, 10 transit supervisors, 13- 40ft buses, 17- 60ft buses and 10 vans.
8. **Update on Sun Metro Go and Sun Metro Now Apps.** App will be supported in both IOS and Android systems. Able to: choose language, plan trips, read QR codes, real time alerts, receive delay notifications, detour notifications, out of service bus notifications, LIFT scheduling, estimated bus time arrivals. Marketing is already in place via website advertising, printed material, tv and outdoor events. Not in high demand so pushing for more user friendly.
9. **Monthly Report on Paratransit [LIFT] Services for period ending April 30, 2019.** Mr. Alex Arrieta presented numbers for whole month of April 2019.
10. **Director's Report [Sun Metro].**
 - A. **Monthly Customer Service Report for Fixed Route.** Mr. Myers presented numbers for month of April 2019.

B. Monthly Ridership and Operations Report for Fixed Route. Mr. Banasiak presented numbers for month April 2019.

- 11. Opportunity for committee members to request a staff report on items of interest over which the Board has authority. Discussion of items announced at this meeting will take place during the next regularly scheduled meeting.** What does Sun Metro do to insure passenger safety (specifically gun safety). On Streetcar Item 5. How much revenue on new operating hours if increase in ridership. Update on paying for service via mobile app. Sun Metro impact due to Segment 2 of MPO and TSDOT projects.
- 12. Call to Adjourn.** Motion made by Leah, seconded by Rebecca, and unanimously carried to adjourn this meeting at 3:10p.m.

Approved by:

/s/ Jay Banasiak
Department Head/Board Secretary